

Commonwealth Home Support Program (CHSP) and Home and Community Care (HACC)

Client Contribution Fees – February to June 2024

The Migrant Resource Centre Tasmania (MRC Tas) groups and services are available to all clients registered with the Australian Government’s CHSP or Tasmanian Government’s HACC programs.

For Clients receiving CHSP and HACC Services - Fees			
Service Type	Type	Fee per client	Weekly Cap
Individual Social Support (e.g. shopping)	Per hour	\$12.00	\$24.00
Social Work	Per session	\$12.00	No cap
Community Group Attendance Fee (e.g. Outings)	Per attendance	\$6.00	No Cap
Centred Based Group Attendance Fee	Per attendance	\$10.00	
Meals	1 course	\$10.00	No cap

Cancellation Policy: 24 hours’ notice of cancellation is required. Late cancellations will be charged at full rate except in exceptional circumstances.

- Carers and guests must pay for their own meal on the day (advance booking is required).
- We invite people aged 65 and over to come along and try our group activities at the club. The first time you try will be free though we would appreciate a donation for your meal (advance booking is required).
- If someone wishes to join the group, MRC Tas will assist them to register with My Aged Care to attend the services.
- Fees are invoiced to clients each month.

The Government requires MRC Tas to collect a client contribution. The cost to you may vary according to your eligibility for funded services, and capacity to contribute.

Social Support Individual

MRC Tas support workers can help you maintain independence and an active social life e.g., take you shopping, on community outings, to medical appointments etc.

*Times to be negotiated with client and MRC Tas contact, *maximum 2 hours per week.*

Social Support Group and Outings

We offer a range of group activities each week which aim to provide choice and different experiences for you. We welcome your suggestions and feedback for future activities.

Our monthly calendar is available to everyone eligible to participate in group activities. It is your choice which activities you attend.

See our website for the monthly calendar: <https://mrctas.org.au/aged-care/>

Some outings will have limited bus seats.

An attendance fee is charged for each group or outing as a worker is required to coordinate the event and will attend to support everyone.

Club groups are held in community centres e.g., German- Australia Club, Chinese Community Association, and the Italian Club.

Your RSVP attendance prior to the activity's day is required so we can make sure we have appropriate level of staff available to provide assistance where required.

Social Work (Allied Health Services)

Our social workers are available to support you in a safe and confidential relationship to promote mental health and wellbeing and work to resolve identified concerns. You are encouraged to be an active participant to facilitate change and achieve your goals.

Meals

These are held in community centres, and outings.

An attendance fee is charged for all meals as a worker is required to coordinate each event/ meal and will attend to support everyone.

Transport to Groups and Outings

MRC Tas is not funded to provide transport to groups and outings.

We can arrange transport for you with another agency (e.g., CTST) and they will invoice you directly. Transport depends on the agency's availability in your area.

You must book transport with MRC Tas at least 1 week before you need it.

MRC Tas specialises in providing multicultural services and language support through the employment of Bilingual Support Workers.