

Commonwealth Home Support Program (CHSP) and Home and Community Care (HACC) Client Contribution Fees - October 2022 to June 2023

The Migrant Resource Centre Tasmania (MRC Tas) groups and services are available to all clients registered with the Australian Government's CHSP or the Tasmanian Government's HACC program.

The Government requires MRC Tas to collect a client contribution. The cost may vary according to your eligibility for funded services, and capacity to contribute.

We do not want these costs to prevent you from attending any of our services. In cases of financial hardship we may negotiate this with you – please call a worker on 6221 0999.

For Clients receiving CHSP and HACC Services - Fees			
Service Type	Type	Fee per client	Weekly Cap
Individual Social Support (eg shopping)	Per hour	\$10.00	\$30.00
Group Attendance Fee (eg restaurant)	Per attendance	\$5.00	\$30.00
Long Group Attendance Fee (eg Club)	Per attendance	\$8.00	
Social Work	Per session	\$10.00	No cap
Meals	2-3 courses	\$8.00	No cap

- Carers and guests must pay for their own meal on the day; advance booking is required.
- We invite people aged 65 and over to come along and try our group activities at the club. The first time you try will be free though we would appreciate a donation for your meal (advance booking is required). A free trial is not possible when we go to a restaurant or on a bus outing.
- If someone wishes to join the group, MRC Tas will assist them to register with MyAgedCare to attend the services.
- Fees are invoiced to clients each monthly.

**Cancellation Policy: 24 hours' notice of cancellation is required.
Late cancellations will be charged at full rate except in exceptional circumstances.**

Social Support Individual

MRC Tas support workers can help you maintain independence and an active social life e.g. take you shopping, on community outings, to medical appointments etc.

*Times to be negotiated with client and worker.

Social Support Group and Outings

We offer a range of group activities which aim to provide choice and different experiences for you.

We welcome your suggestions and feedback for future activities.

Our monthly calendar is available to everyone eligible to participate in group activities. It is your choice which activities you attend.

See our website for the monthly calendar: <https://mrctas.org.au/aged-care/>

Some outings will have limited bus seats.

An attendance fee is charged for each group or outing as a worker is required to coordinate the event and will attend to support everyone.

Club groups are held in community centres e.g. German-Australia Club, Chinese Community Association and the Italian Club.

Social Work (Allied Health and Therapy Services)

Our social workers are available to support you in a safe and confidential relationship to promote mental health and wellbeing and work to resolve identified concerns. You are encouraged to be an active participant to facilitate change and achieve your goals.

Meals

These are held in community centres, on outings and local restaurants.

An attendance fee is charged for all meals as a worker is required to coordinate each event/meal and will attend to support everyone.

If you attend a restaurant meal, our staff will pay up to \$20 for your meal and the charge on your invoice will be \$8 meal + attendance fee. If you have a meal over \$20 you must pay the difference on the day.

Transport to Groups and Outings

MRC Tas is **not funded** to provide transport to groups and outings.

We can arrange transport for you with another agency (eg Red Cross, CTST) and they will invoice you direct.

You must book transport at least 1 week before you need it.

Transport depends on the agency's availability in your area. We cannot always guarantee transport e.g. the agency may cancel due to a lack of drivers.

Our social groups are welcoming, we celebrate diversity and are committed to inclusive practice and activities.



MRC Tas specialises in providing multicultural services and language support through the employment of Bilingual Support Workers.