

Humanitarian Settlement Program (HSP)

Key Contact Personnel | Hobart

Level 2, 1A Anfield Street, Glenorchy – Phone 03 6221 0999

Office Hours are 9am to 5pm Monday to Friday

Client On Call Service available outside of these hours

Contact	Name	Telephone	Email
Reception Hobart Reception, administration, general enquiries	Lulu Badiola	03 6221 0999	reception@mrctas.org.au hspenquiries@mrctas.org.au
On call number 5pm – 9am Mon-Fri & 24 hours Saturday and Sunday + Holiday Periods	Rostered staff	0447 188 054	
MRC Tasmania – HSP Program Contacts - Hobart			
HSP Case Manager <ul style="list-style-type: none"> Develops and delivers case management and needs-based, individualised services to HSP clients through coordinating service delivery, advocacy and service provision Guides Support Workers and Bicultural Workers 	Kana Watanabe	0447 787 714	kwatanabe@mrctas.org.au

Contact	Name	Telephone	Email
<p>Support Workers (including housing support) Work under guidance of the Director of Programs and Case Manager to deliver goals of case management plan including:</p> <ul style="list-style-type: none"> • On arrival needs • Supporting activities and referrals • Delivery of orientation program and activities • Provides operational support to assist clients with housing inspections, applications for Long Term Accommodation. • Supports preparation of MRC Tas properties for client arrival, and transition of clients into Long Term Accommodation. 	Ameneh Gholami	0438 814 863	agholami@mrctas.org.au
<p>HSP Bicultural Workers Work under supervision of the Director of Programs and Case Manager to:</p> <ul style="list-style-type: none"> • Support communication, information sharing, attendance at appointments, orientation activities relating to settlement, employment, health and well-being delivered in community language. 	Various		
MRC Tasmania – HSP Program Contacts – Statewide			
<p>Director of Strategy and Development</p> <ul style="list-style-type: none"> • Program strategies • Stakeholder engagement and relationship management • Contract liaison 	Catherine Doran	03 6221 0999	cdoran@mrctas.org.au
<p>Volunteer Coordinator Volunteer recruitment, induction and support for all MRC Tas services including HSP statewide</p>	Kate Dostalek	03 6221 0999	volunteers@mrctas.org.au