



## Home Care Package (HCP) and Fee for Service (FFS) Client Fee Schedule – October 2021 to July 2022

**The Migrant Resource Centre Tasmania (MRC Tas) groups and services are available to all seniors aged 65 years and older registered through the Australian Government’s My Aged Care.**

Service Type	Type	Level 1	Level 2	Level 3	Level 4	Fee for Service
*Social Support eg transport to appointments, one-on-one social support and wellbeing visits	Per hour	\$53.00	\$53.00	\$53.00	\$53.00	\$53.00
Transport/Travel	Per km	\$1	\$1	\$1	\$1	\$1
Centre-based Group and Meal	Per attendance	\$30.00	\$30.00	\$50.00	\$50.00	50.00
Centre-based Group (No Meal)	Per Attendance	\$10.00	\$10.00	\$25.00	\$25.00	\$25.00
Community Outing – Short (less than 2 hours)	Per attendance	15.00	15.00	25.00	25.00	25.00
Community Outing - Long ( more than 2 hours)	Per attendance	25.00	25.00	35.00	35.00	35.00
Community/Restaurant Meal (Cost of the meal will be deducted from Home Care Package)	Variable	Variable	Variable	Variable	Variable	Variable
Counselling	Per session	\$50.00	\$60.00	\$70.00	\$80.00	\$80.00
Transport/Travel	Per km	\$1	\$1	\$1	\$1	\$1
Transport (CTST, Red Cross, St Johns or Community Transport) <i>CTST will charge \$1 per km with a minimum of \$15</i>	Variable	\$15 plus	\$15 plus	\$15 plus	\$15 plus	\$15 plus
Case Management-Advocacy	Per hour	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Transport/Travel	Per km	\$1	\$1	\$1	\$1	\$1

**Cancellation Policy: 24 hours’ notice of cancellation is required.  
 Late cancellations will be charged at full service rate except in exceptional circumstances.**



### **Social Support - Individual**

MRC Tas bilingual support workers can help you maintain independence and an active social life e.g. take you shopping, on community outings, to medical appointments etc.

\*Times to be negotiated between yourself and your Case Manager.

### **Social Support – Group**

We offer a range of group activities each week which aim to provide choice and different experiences for you. We welcome your suggestions and feedback for future activities. Our monthly calendar of events is made available to everyone eligible to participate in the group program. It is your choice which activities you attend. See our website for the monthly activities calendar: <https://mrctas.org.au/aged-care/>

Some outings will have limited bus seats. An attendance fee is attached to groups and outings as a MRC Tas staff member attends and coordinates the event.

We advise you to speak with your Case Manager to ensure your Home Care Package budget allows for these expenses and are planned for within the Care Plan.

Clients needing extra support to attend the group activities may require a support worker to be with them during the activity which will be charged to your package.

Your Case Manager will advise you if this is required.

### **Centre-Based Meals**

These are held in community centres (e.g. German-Australia Club, Chinese Community Association and the Italian Club).

Carers and guests of clients will be charged \$20.00 for Centre-based Group and Meal and will be deducted from the client's package.

### **Community/Restaurant Meals**

We also host lunches in local restaurants. An attendance fee is attached to these outings as a staff member will come along and coordinate the event.

The MRC will pay for cost of the meal on the day and this will be deducted from your package, along with the attendance fee for a short or long Community Outing.

Carers and/or guests of clients will be charged the full cost of a meal at a Community/Restaurant, this will be deducted from your package.

MRC Tas will not pay for alcoholic beverages.

### **Transport to Group and Outings**

MRC Tas can arrange transport through a registered provider, who will tell you about their charges. Please note, transport availability is dependent on the registered provider's availability in your area. The fee for this service will be included on your monthly statement.

MRC Tas is not funded to provide transport and you will be required to pay a contribution toward the cost of transport.

**You must book transport at least 1 week before you need it.**



### Counselling

Our MRC Tas Counsellor is available to support you in a safe and confidential relationship to promote mental health and wellbeing, enhance self-understanding and resolve identified concerns. You are encouraged to be an active participant to facilitate change and achieve your goals.

### Case Management-Advocacy (single episode)

MRC Tas is able to provide supported referral pathways to other agencies, such as government bodies, to ensure you receive appropriate cultural, language or advocacy support. We will link you, and work with the agency to ensure the service meets your needs.

Service Type	Type	Level 1	Level 2	Level 3	Level 4	Fee for Service
Package Management	Monthly	\$83.50	\$146.12	\$292.21	\$438.33	\$438.33
Care Management	Monthly	\$116.74	\$204.29	\$298.66	\$585.00	\$585.00

### Package Management

Your Package Management fee covers the regulated activities MRC Tas needs to fulfil in order to manage your Home Care Package. This includes setting up and management of the funding subsidy through Medicare, government reporting, compliance and quality assurance activities, auditing and preparing your monthly statements which we will send you to help keep track of your funding and services.

### Care Management

Care Management ensures you receive the appropriate level of support in a way that meets your current and future care needs. Care Management may be provided in different ways including face-to-face or via phone or email. Care Management includes:

- Dedicated Case Manager
- Care Plan development and ongoing review and annual review of Home Care Agreement
- Service scheduling and coordination
- Services tailored to your individual needs, cultural and language requirements
- Safety risk assessment and monitoring of your health and wellbeing progress

**MRC Tas specialises in providing multicultural services and language support through the employment of bicultural and bilingual support workers.**