

Commonwealth Home Support Program (CHSP) and Home and Community Care (HACC) Client Contribution Fees - July 2021 to June 2022

The Migrant Resource Centre Tasmania (MRC Tas) groups and services are available to all clients registered with the Australian Government's CHSP or Tasmanian Government's HACC programs.

The Government requires MRC Tas to collect a client contribution. The cost to you may vary according to your eligibility for funded services, and capacity to contribute.

We do not want these costs to prevent you from attending any of our services. In cases of financial hardship we are happy to negotiate this with you – please call your Case Manager on 6221 0999.

For Clients receiving CHSP and HACC Services - Fees			
Service Type	Type	Fee per client	Weekly Cap
Individual Social Support (e.g. shopping)	Per hour	\$10.00	\$20.00
Group Attendance Fee	Per attendance	\$4.00	\$30.00
Long Group Attendance Fee	Per attendance	\$8.00	
Counselling	Per session	\$10.00	No cap
Social Work	Per session	\$10.00	No cap
Meals *	2-3 courses	\$8.00	No cap
Transport each trip	Each way	\$4.00	No cap

*If you attend a meal at a restaurant, our staff member will pay up to \$20 for your meal. If you chose a meal over \$20 you will be required to pay the difference on the day. The fee charged on your monthly invoice will be \$8.00 per meal + the attendance fee.

Carers and guests will be charged the same as clients, and this will be added to the client's invoice.

We invite community members to come along and try our group activities, these will be free the first time you attend (this is not possible in restaurants). If someone wishes to join the group, MRC Tas will assist them to register with MyAgedCare to attend the services.

Fees are invoiced to clients each monthly.

**Cancellation Policy: 24 hours' notice of cancellation is required.
Late cancellations will be charged at full rate except in exceptional circumstances.**

Social Support Individual

MRC Tas support workers can help you maintain independence and an active social life e.g. take you shopping, on community outings, to medical appointments etc.

*Times to be negotiated with client and Case Manager, *maximum 2 hours per week*.

Social Support Group and Outings

We offer a range of group activities each week which aim to provide choice and different experiences for you. We welcome your suggestions and feedback for future activities.

Our monthly calendar is available to everyone eligible to participate in group activities. It is your choice which activities you attend.

See our website for the monthly calendar: <https://mrctas.org.au/aged-care/>

Some outings will have limited bus seats.

An attendance fee is charged for each group or outing as a staff member will come along and coordinate and support the event.

Counselling and Social Work (Allied Health and Therapy Services)

Our counsellor and social worker are available to support you in a safe and confidential relationship to promote mental health and wellbeing, enhance self-understanding, and resolve identified concerns. You are encouraged to be an active participant to facilitate change and achieve your goals.

Meals

These are held in community centres (e.g. German-Australia Club, Chinese Community Association and at the Italian Club).

We also host lunches at local restaurants. An attendance fee is charged for this type of meal as a staff member will come along and coordinate and support the event.

Transport to Groups and Outings

We can arrange transport for you through another agency (registered provider). Transport is dependent on the agency's availability in your area. We cannot always guarantee transport as the agency may cancel due to a lack of drivers.

MRC Tas is not funded to provide transport and you will be required to pay a contribution toward the cost of transport and this will be included on your monthly invoices.

You must book transport at least 1 week before you need it.

MRC Tas specialises in providing multicultural services and language support through the employment of bicultural workers.